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2017

ANNUAL REPORT













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message from the president and executive director

We're building homes and welcoming spaces



Our vision drives everything we do—from designing our programs and services, to recruiting knowledgeable and committed staff, to managing our real estate portfolio.

The Society is one of a few locally based non-profit organizations with space we own and operate. In 2014, we began a strategic review of our 17 properties, which include housing, space for services, and offices—all of which have grown in value. Our plan is to leverage that value to provide more for our community and to address issues with some of our properties, including facilities that are aging, no longer meet people's needs, or are under-utilized.

Our goal has been to review how we can repurpose or better use some of our real estate to create shared space that will draw communities in, extend services out, and develop more engaging relationships between the people we serve and their neighbours. We are working to promote

more affordable and inclusive housing through models that will support a range of independence over time, with choices for people to live on their own, with others or with support as needed.

We have also looked at how to build upon well-established relationships and develop new ones with complementary organizations. As a result, we are forging new partnerships with other non-profits and municipalities who share our commitment to build diversity and greater inclusion within our communities.

Currently, we are partnering to develop three community projects in Port Moody and Coquitlam that are at different stages of the approval process. These include the Tri-Cities Children's Centre, housing units and a new head office (see page 5), as well as two additional developments with affordable condominiums, located near parks, businesses and transit.

We are thrilled to be able to play an

A look at our real estate & housing plans

Today

- 17 properties, including three buildings and 14 houses, condos and townhomes
- 39 people living in our homes
- 38 people in Shared Living

By 2020

Pending approvals, we plan to have the following new homes for 20 to 25 people

St. Johns St., Port Moody

- 4-5 apartments—one & two bedroom
- 22,500 sq. ft. program/office space

St. George St., Port Moody

 6 condos—one, two & two bedroom/den

Como Lake & Clarke, Coquitlam

• 5-6 condos—one, two & two bedroom/den

important role in fostering diverse, healthy communities with housing and community space for all.

Chris Brown, President, Board of Directors

Cort

Christine Scott, Executive Director

recognizing our outgoing president

Society benefits from Chris Brown's passionate leadership

A dedicated volunteer since 2001, Chris Brown has served on a variety of committees and as a Director of the Board, holding every Officer position. Chris has shared his passion and experience as the father of two children, one of whom lives with a disability, and as a small business owner. He has shown great leadership, encouraging us to be strategic and bold as we work toward our vision. Our sincere thanks to Chris as he wraps up his term as President of the Board.

Our programs & services

We work alongside families of children, youth and adults with developmental delays or disabilities to support growth, development and well-being. We serve communities of Coquitlam, Port Coquitlam, New Westminster, Port Moody, Anmore and Belcarra.

family & children's services

		People served
Infant Development (birth to 3)	A home-visiting program, we work alongside families to implement play- based strategies to help children grow and develop at a pace that is right for them.	432
Supported Child Development (birth to 19)	Consultants work with parents, families, youth and children together with childcare programs and preschools to develop strategies that encourage child development and promote inclusion in home and community settings.	589
Key Worker & Parent-to-Parent Support (birth to 19)	Assisting families in understanding the developmental needs of children and youth who may have Fetal Alcohol Spectrum Disorder or brain injury that results in similar neuro-developmental needs.	152
Early Intervention Therapy (birth to 6)	In partnership with SHARE Family & Community Services Society, we work with children and their families and offer a variety of services including Physical, Occupational and Speech Language therapy.	211
School Age Therapy (6 to 19)	Together with SHARE, we collaborate with families and schools to develop and support therapeutic goals and Individual Education Plans (IEP's).	78
Family & Individual Support	We work together with families to identify the right level of support, such as home visits, workshops, group sessions, and referrals to community and professional services.	312
Transition Planning (youth to and through adulthood)	Supporting the transition to and throughout adulthood, we provide group workshops, information and assistance, such as applying for disability related resources.	221
Youth Services	We bring youth together to explore their interests, hopes and dreams through programs such as our Summer Youth Team, Youth Leadership Council, and Youth Employment Initiative.	47



Our consultant is very helpful and informative. She has played a vital role in getting my son's assessment for ASD organized as quickly as possible. I also appreciate the parent networking group and playgroups that are offered.



Our programs & services

adult services

Youth & Adult Employment

Community Inclusion

Housing: shared, semiindependent and fully staffed

Community Outreach

Self-Advocacy

Working with employees and employers to help youth and adults gain meaningful, paid employment, which can expand social networks, increase independence, self-determination and economic wellbeing.

Assisting people to identify valuable activities and opportunities for sharing skills and interests, volunteering, employment, and making new social connections.

Housing and staffing options range from a few hours a week to 24 hours a day:

- **Shared living:** living in a home with a family or another person who shares their daily life and interests.
- **Semi-independent living:** individually tailored support throughout the week.
- **Staffed homes:** providing ongoing support and care for people in home-based setting.

Helping people maintain and increase their independence, and providing goal oriented support to develop new skills.

Supporting opportunities for people to come together to plan, share and celebrate their goals and dreams.

People served

52

118

77

39

10



66 Our consultant has managed to establish a very positive contact with my son! She has provided so many extremely useful links and great sources of information and has immersed my family in a wonderful, allinclusive community of support.



66 Senior staff members are always friendly and happy to assist with any enquiries or issues that come up. Always willing to go the extra mile.





news highlights

Tri-Cities Children's Centre

For nearly a decade, the Tri-Cities Children's Centre has been a key priority for the Society, and we reached an important milestone this past year.

In collaboration with SHARE Family and Community Services, we have formalized our partnership with St. Andrew's United Church of Port Moody and Catalyst Community Developments Society. Together, we are establishing a vision for a development that will benefit the Tri-Cities community.

The proposed community redevelopment at the existing site of St. Andrew's United Church will include a welcoming mix of flexible spaces, housing and family services, including:

- Tri-Cities Children's Centre (SFSCL, SHARE and MCFD)
- A new church and community space (St. Andrew's)
- Non-market rental housing—55 residential units, including homes for



people served by the Society (Catalyst and St. Andrew's)

The proposed Tri-Cities Children's Centre will:

- Provide early intervention and family support services to families of children and youth who have, or are at risk of having developmental delays or disabilities
- Offer a continuum of support for children, youth and their families—from infant and child development programs

to physical and speech therapy, to youth transition

 Share space with the Children & Youth with Special Needs team, a division of the Ministry of Children & Family Development.

Additionally, the space will be the head office for SFSCL and SHARE. The Centre will serve the communities of Coquitlam, Port Coquitlam, Port Moody, Anmore and Belcarra.

From goal to grad: celebrating Ben's college achievement

At 36 years old, Ben Felling made the bold decision to go back to school. It had been more than 10 years since Ben had taken a course, and he was admittedly nervous.

"Before I started, I was worried," Ben recalls. "But on my first day, I met some people that were not in my program and I started talking to them. By the end of two weeks, I felt calm," Ben adds.

In June, Ben received a certificate from Douglas College for completion of the Light Warehouse Training Program, a fulltime, 14-week course.

Prior to enrolling, Ben had been an active participant in Kudoz, showing great interest in trying new experiences and learning new things with community hosts. He continued to explore his interests through the Society's Community Inclusion program, which encourages participants to discover their strengths, abilities and interests; develop personal goals to learn, work and contribute; and, find ways to work towards those goals in community settings.



Together, Ben and Community Inclusion staff explored educational programs that eventually led to Ben's enrolment in Douglas College. Chris Gibson, an Instructor with Douglas College's Faculty of Child, Family & Community Studies, says a company would be fortunate to have Ben.

"Ben is a great example of students we like to see," Mr. Gibson explains. "It's his attitude and motivation."

"A class full of 'Bens' would be fantastic," he adds.

While Ben's ultimate goal in taking the program was to find a job, for now, he is happy to take a break and celebrate his achievement.

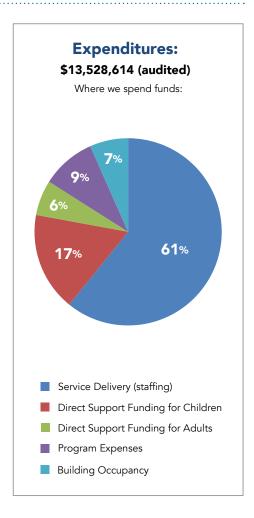
About Community Inclusion Services

The Society's Community Inclusion Services support participants to pursue their interests for ongoing learning and career development. They do this through classes that focus on culinary arts, computer science, literacy, visual arts, music and more.

Creating opportunities for people to explore new experiences helps them to develop new goals for education, employment or volunteering.

2016/2017 financial highlights

Revenues: \$13,537,113 (audited) Where our funds come from: 2% 3% **52**% 40% Provincial Govt - CLBC Provincial Govt - MCFD Fees for Service Fed Govt/BC Housing/SD40/SD43 U Way/Gaming/Van Fndtn/Donations Services and Sales Other



our funders

We are grateful for the financial assistance of the Province of British Columbia and others, including:















vancouver foundation



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contact us

The Simon Fraser Society for Community Living

Suite 300 - 218 Blue Mountain Street, Coquitlam, BC V3K 4H2

t 604.525.9494 **f** 604.936.3013 sfscl.org info@sfscl.org facebook.com/SFSCLiving

