



March 9, 2021

Dear families, friends and caregivers of people served through Kinsight;

I hope you are keeping well and continuing to stay safe as the pandemic extends into spring. I know it has been a difficult time and I want to check in with all of you.

As we approach Kinsight's fiscal year end (March 31<sup>st</sup>) and solidify plans for next year, we are eager to hear from you – our families, friends, caregivers and people served. In particular, we would like feedback on your experience with Kinsight over the past year and throughout the pandemic: what programs and services you were engaged in, how the service adaptations met your needs, and whether you are getting the information you require.

Our annual satisfaction survey was sent to families and people served last week. Please take a few minutes to fill it out and share your experiences with us. Your input is crucial as we continue to learn and improve, and it helps shape our priorities and plans for the year ahead.

In addition to the survey, we hope you will consider other ways we can engage together. Currently, we are recruiting members for Kinsight's Board of Directors. We are looking for volunteers who bring diverse perspectives – from finance and marketing to real estate and education. We encourage individuals and families with lived experience with a developmental disability to consider serving as Directors. Read more about the role [[here](#)].

Please also consider participating in family Zoom calls, [CoMakeDo](#) online activities, and events such as our Annual General Meeting (held virtually, for the time being). You can find information about other activities and events in our monthly FISP (Family and Individual Support Program) Bulletin and by following us on [Facebook](#).

While our satisfaction survey is currently underway, please know that we welcome your feedback, concerns and questions at any time of the year. You may speak to your consultant, key worker or staff contact, or reach out directly to one of our program directors listed below.

Gareth Williams , Director of Family and Children's Services at [gwilliams@kinsight.org](mailto:gwilliams@kinsight.org)

Tess Huntly, Director of Adult Services at [thuntly@kinsight.org](mailto:thuntly@kinsight.org)

To learn more about the Board Director role, sign up for the FISP bulletin, or request a copy of the survey (if you haven't received one), email us at [info@kinsight.org](mailto:info@kinsight.org).

Please remain vigilant and stay healthy as winter winds down. We look forward to spring and to the day we can extend our Kinsight social bubble.

Warm regards,

Christine Scott  
CEO, Kinsight