



2019-20 Message from the Chair & CEO

The bookends of fiscal 2019-20 and what they have taught us

The events that have unfolded in 2020 have gripped our community, our country and the world. As we reflect on the past year, 2019 seems like a distant memory.

Last year's annual message was one of celebration and anticipation. We focused on Kinsight's upcoming 65th anniversary, which took place on September 24, 2019, and used it as an opportunity to give thanks to you – our Kinsight community. The anniversary milestone allowed us to recognize the many individuals who shaped our history and who positioned us for future success.

We advanced a number of key priorities, from family leadership through the award-winning Now & Next program to the extension of the community-based service for adults, called L.I.F.E., which stands for Learning, Inclusion, Friendship and Employment. Additionally, we officially broke ground on the Tri-Cities Children's Centre, a joint initiative of Kinsight and SHARE Family & Community Services.

As our fiscal year came to a close, however, our organization and the world looked very different. The impacts of COVID-19 were – and continue to be – substantial and far reaching. To support the families and people we work with, we had to reimagine and adapt our services as well as introduce new supports.

The pandemic challenged us. It has shone a light on many of our strengths and opportunities to improve and adapt. In doing so, it has made us more resilient and resourceful than ever. It also put a spotlight on the relationships we have built over nearly seven decades. Throughout spring and summer, we have consulted with families and people served to understand their unique needs, with funders to augment supports, with partners to share resources and launch virtual programs, and with businesses and neighbours to gather donations to support families in need.

Our community has come together to look out for one another, and to support Kinsight's team of essential services staff, and we are grateful. As we look to the year ahead, we will build on those relationships, on our adapted services and innovations, and on the learnings from managing through a pandemic.

We have found many silver linings to celebrate along the way, and are proud of how our community has embraced our vision of *Everyone's welcome*. *Everyone belongs*. *Everywhere*.

Sincerely,

Winston Cummins, Chair, Board of Directors Christine Scott, Chief Executive Officer

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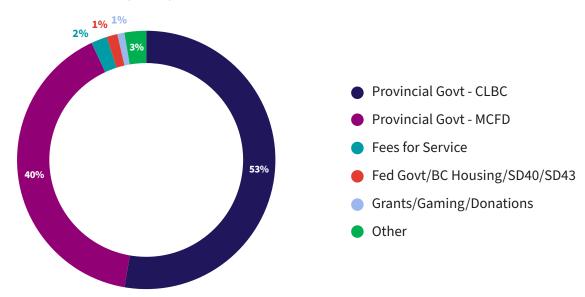
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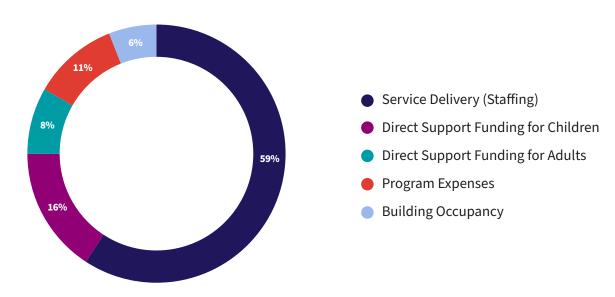
Eric Young

2019-20 Finances

Revenues: \$16,515,289 (audited)



Expenditures: \$16,510,982 (audited)



Our Funders

We are grateful for the support and financial assistance of the Province of British Columbia and others, including:











Public Health Agency of Canada









VancityCommunity Foundation

Programs & Services

Children, Youth & Families

Infant Development

Consultants work alongside families of children, birth to 3, through home visits and community play groups to develop and implement strategies promoting growth and development.

Supported Child Development

For children up to 12 years with extra support needs in preschool and childcare, and youth 13-19 who require support in their home. Consultants work with children, youth and their families together with childcare and preschool programs to promote development and inclusion.

Key Worker & Parent-to-Parent Support

Key Workers assist families in understanding the unique developmental needs of children and youth who may have Fetal Alcohol Spectrum Disorder or a brain injury that results in similar neuro-developmental needs. We also provide information to other community professionals to assist them to support and include children and their families.

Early Intervention Therapy

Through our partnership with SHARE Family & Community Services, we work with children, their families and other service providers in New Westminster to help children participate in everyday activities. We also help families to access therapy in the Tri-Cities. Early Intervention Therapists support children to develop a range of skills and abilities – from strength and balance to language and self-care.

School Age Therapy

Together with SHARE, services are delivered in collaboration with families and school based teams in New Westminster to support the development and implementation of Individual Education Plans (IEP's).

Family & Individual Support

We work together with families on an individual or group basis to seek information, answer their questions and identify their priorities. We offer home visits, networking sessions, support for meetings, workshops, and referrals to community and professional services.

Youth Services

Youth Leadership Council advocates on behalf of youth, giving voice to young people's dreams and aspirations as they enter into adulthood and make an impact in their communities. Additionally, we offer summer youth programs for ages 12-15 and 16-21 that feature community based activities and events.

Transition Planning

Working with families and youth beginning at approximately age 15, we support the transition to and throughout adulthood. People are supported to receive information, access referrals and to connect with other families, youth and adults served.

Adults

Employment Services

Our employment services team works with employees and employers to support onsite training and job coaching, accessibility and accommodations, and effective workplace relationships. Our goal is to help youth and adults obtain meaningful, paid employment, which can expand social networks, increase independence and economic well-being.

Community Inclusion

We seek out and facilitate opportunities for people to fully participate in and contribute to their communities. The program helps people to explore and engage in activities where they can share their skills and interests, volunteer, prepare for employment, and make new social connections.

Community Connections

Community Connectors help people find welcoming places in community, where they can discover new passions and interests, and build relationships with people who share their interests. Connectors also assist people to learn skills and build confidence to help them to organize and lead community interest groups and gatherings.

Housing

We offer people choices in a variety of living environments. Depending on individual needs and preferences, support ranges from a few hours a week to 24 hours a day.

Shared Living: living in a home with a family or another person who shares their daily life and interests. This model encourages personal relationships, connection to the community, and well-being

Semi-independent living: people living in their own home, as independently as possible, with varied levels and schedules of support

Staffed homes: living in a home with one to three roommates, with ongoing support

Community Outreach

We assist people living in the community to maintain and increase their independence, keep up their homes and engage in daily living activities.

Skill Development

We offer time-limited, goal-oriented support in the development of new skills to support learning. Examples of practical skill development includes taking transit, preparing meals, or helping people explore options in their community.



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